

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Lisa H. Neuberger et al. Art Unit : 3624
Serial No. : 10/664,797 Examiner : Thomas L. Mansfield
Filed : September 16, 2003 Conf. No. : 3489
Title : PUBLIC SECTOR VALUE MODEL

Mail Stop Amendment

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT IN REPLY TO NON-FINAL ACTION OF OCTOBER 29, 2009

Please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 19 of this paper.